



REDACTED - FOR PUBLIC INSPECTION

HARRIS, WILTSHIRE  
& GRANNIS LLP

March 16, 2017

Accepted / Filed

Ms. Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

MAR 16 2017

Federal Communications Commission  
Office of the Secretary

Re: *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123; *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51

Dear Ms. Dortch:

DOCKET FILE COPY ORIGINAL

In accordance with the *Second Protective Order* for the above-referenced proceedings, Sorenson Communications, LLC ("Sorenson") herein submits a redacted version of the attached letter in the above-referenced proceedings.

Sorenson has designated for highly confidential treatment the marked portions of the attached documents pursuant to the *Second Protective Order* in CG Docket Nos. 03-123 and 10-51.<sup>1</sup> This data is average per year costs for 2015-2016 in several different categories. This qualifies for highly confidential designation pursuant to Appendix A, item 3 as this is granular information as to past costs.

Pursuant to the protective order and additional instructions from Commission staff, Sorenson is filing a redacted version of the document electronically via ECFS, one copy of the Highly Confidential version with the Secretary, two copies of the redacted version with the Secretary, and sending copies of the highly confidential version to Eliot Greenwald, Karen Peltz Strauss, Robert Aldrich, and Michael Scott of the Consumer and Governmental Affairs Bureau and the TRS Reports mailbox.

<sup>1</sup> *Structure & Practices of the Video Relay Serv. Program; Telecomms. Relay Servs. & Speech-to-Speech Servs. for Individuals with Hearing & Speech Disabilities*, Second Protective Order, DA 12-858, 27 FCC Rcd. 5914 (Cons. & Gov't Affs. Bur. 2012).

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Ms. Marlene H. Dortch  
March 16, 2017  
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Please contact me if you have any questions or require any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "John T. Nakahata".

John T. Nakahata  
*Counsel to Sorenson*

Attachment

cc: [trsreports@fcc.gov](mailto:trsreports@fcc.gov)  
Eliot Greenwald  
Karen Peltz Strauss  
Robert Aldrich  
Michael Scott



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**Ex Parte**

Federal Communications Commission  
Office of the Secretary

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123; *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51

Dear Ms. Dortch:

In its ex parte letter of March 14, 2017, Sorenson Communications LLC stated it would file confidentially additional information with respect to certain types of costs that are not currently considered "allowable." The following are the average costs per year that Sorenson incurred in the two-year 2015-2016 period:

March 14, 2017 Ex Parte Page Number	Description of Costs Excluded from Allowable Costs	Average per year 2015-2016
10	Numbering Costs (including 911 fees)	
10-11	Research and Development	
11	Field Staff for In-Home/Business Consumer Support	
11	Consumer VRS Access Devices	

Sincerely,

John T. Nakahata  
Counsel to Sorenson Communications, LLC

[Yellow highlighted is Highly Confidential]

cc: Nicholas Degani  
Claude Aiken  
Karen Peltz Strauss  
Eliot Greenwald

Zenji Nakazawa  
Amy Bender  
Robert Aldrich